

TEXT AND VOICE ALERT TERMS AND CONDITIONS

Important Note on Usage: These terms apply to the text and voice alert functionality related to Pearl Interactive Networks account and are in addition to the ADP terms of service, which continue to govern our use of ADP services.

User Fees

Neither ADP nor its messaging providers charge users fees to receive text and voice alerts; however, standard message and data rates may apply to all user mobile usage from your telecommunications provider.

Supported Countries

This Service is available in these [countries](#).

Message Senders

Security transaction related messages will arrive from sender 70962, 43796, 25623 and service transaction related messages from 51847, 1-858-365-9158, 1-743-222-5996 within the USA; the sender will vary in other countries. Some countries (as applicable) will show sender ID as ADP, Sender ID for India will be ADPINA. Voice calls will arrive from 323-709-9800.

Opting In/Out

You can start or stop receiving text and voice alerts from ADP at any time by changing your selection in the user interface. To start or stop receiving specific text messages, visit the preferences section of user interface and adjust the preferences accordingly. You can also stop or restart from your mobile device. For security-related messages, text "STOP" to 70962 or 43796 or 25623. For service-related messages, text "STOP" to 51847 or 1-858-365-9158 and 1-743-222-5996. Regardless of which category of text messages applies, we will send you one additional text message to confirm that you have been unsubscribed from that category of alerts and will no longer receive text messages for that category.

Getting Help

If at any time you forget what keywords are supported, just text "HELP" to 70962, 43796, 51847, 25623 or 1-858-365-9158 and 1-743-222-5996. We will respond with information and instructions.

Premium Message Blocks

If you have a premium message block on your mobile device and want to receive messages from ADP, first remove the block with your carrier, then text "ADP" to the opt in numbers above.

Text Messages in Languages Other than English

Diacritical characters (for example, é, ç, or ñ) might not be supported by certain mobile carriers and/or mobile devices. If not supported, they will be replaced by question marks, periods, or blanks in text messages. In some cases, message delivery may fail if the mobile carrier and/or device do not support the diacritical characters.

User Data

Neither ADP nor its messaging providers will share or use your mobile number for any purpose other than sending you text and voice alerts; nonetheless, we reserve the right at all times to disclose any information as necessary to satisfy any law, regulation or governmental request, to

avoid liability, or to protect our rights or property. When you provide information in connection with the Service, you agree not to use false or misleading information that you are not authorized to use. At our sole discretion, if we believe that any such information is untrue, inaccurate, or incomplete, we may refuse you access to the Service and pursue appropriate legal remedies.

If you have any questions regarding privacy, please read our [Privacy Policy](#).

Disclaimer of Warranty

Typically, messages arrive in less than one minute. Neither ADP nor its messaging providers will be liable for any delays in the receipt of any text or voice alerts connected with this Service. Delivery is subject to effective transmission from your wireless service provider/network operator.

Last Updated January 4, 2024