

Operations and TA Corner – Look at the Numbers!

What a month it has been since the last edition of the newsletter. Check out the Operations and Talent Acquisition updates below.

New Projects: Pearl is happy to announce the launch of a new project, Department of Veterans Affairs Enterprise Service Desk (VA ESDMS). Leading this project are Operations Manager Mark Sledge and Supervisor William Retallack. Both Mark and William have led on other projects within Pearl to success and we cannot wait to see what they accomplish with this one!

The employees that have started for this project will work in the role of IT Help Desk Specialist and will assist VA employees with the following:

- Incoming calls as well as self-service tickets entered through the VA IT portal.
- Assist in resolving hardware, software, and network issues.
- Diagnose, identify, isolate, and analyze problems.
- Perform clerical and/or administrative duties as assigned.

New Employees: Between 05/15 and 06/10 we have brought on 14 new hires!

Department	Name
ESDMS	Sonja McCain
	Tristen Cook
	Tyrik Parker
	Lenise Arkansas
	Pamela Harris
	Tina Jones
HRSA VICP/CICP	Francisco Ventura
Military One	Brittany Dean
	Britteny Joseph
	Fanekqua Woody
	Mattie Adams Telfair
MFLC	Annie Adams
Talent Acquisition	Paula Landsaw
VA VISN 7	Michelle Pegel

Please join us in congratulating those who received a promotion:

Name	Department
Terri Estes	Human Resources

Let's Talk TA!

A snapshot of last month's Talent Acquisition and Recruiting Activity.

	YTD (1/1/22-5/31/22)	MAY 2022
Career Site Visitors Attracted	164,639	164,639
New Candidates Acquired:	47,427	5,937
Candidates Dispositioned:	16,110	2,993
Offers Extended:	597	144
Openings Filled:	466	138
Requisitions Closed:	27	3
Average Time to Hire:	14.9 days	16.9 days
Average Days to Fill:	35.6 days	56.5 days

Talent Pool Diversity Statistics

Please use the two files called Stats 1 and Stats 2.